SAP201 Private Security Bureau Level Two Training Course Takeaways

The Texas Department of Public Safety Private Security Bureau Level Two Training Course is designed to address the concepts and skills necessary to perform the basic requirements for being a security officer in the State of Texas. Topics in this course include the roles and responsibilities of security officers, legal aspects of security work, security communications, and response to emergencies and safety hazards.

The purpose of this packet is to provide you with summary sheets detailing each module's objectives and to provide space for you to take notes throughout the course. This course encompasses a large volume of critical information you will need to do your job effectively. There will be pieces of information that will stand out to you, and you may want to jot them down so you can reflect on them later. This will help you be better prepared for both the final examination and your future role as a security officer.

Module 1—Introduction to Basic Security

Terminal Objective
At the conclusion of this module, you will be able to recognize fundamental characteristics of security operations and personnel.

Enabling Objectives
1. Review the responsibilities and regulatory powers of the Texas Department of Public Safety's Private Security Bureau.
2. Differentiate the roles and obligations of security officers and peace officers.
3. Identify the basic expectations of security officers, including roles, responsibilities, conduct, and public relations.
4. Identify the rules and regulations pertinent to security officers and security companies.

Outline

1. About the Private Security Bureau

       a. Role of the Private Security Bureau

       b. Board Membership

       c. Subpoena and Injunctive Powers

       d. Actions against Violators

2. Security versus Law Enforcement

       a. Security versus Law Enforcement

       b. Impersonating a Peace Officer

3. Expectations of Security Officers

       a. Roles

       b. Command Presence

       c. Static Security versus Mobile Patrol

       d. Responsibilities

e. Prevention is Key

f. Diversions

g. Conduct

h. Public Relations

i. Request Compliance

j. Active Listening

k. Transmitting the Message

l. Message Interpretation

m. The Power of Suggestion

n. Empathy

o. Conflict Resolution

4. Security Officer and Company Rules and Regulations

a. Uniform, Insignia, and Identification (OC 1702.130)

b. Required Items

c. Prohibited Items

d. Pocket Cards

e. Peace Officers as Security Officers

f. Company Restrictions

Module Terms

Notes/Important Facts

Module 2—Legal Aspects of Security Work

Terminal Objective

At the conclusion of this module, you will be able to recognize the legal aspects of security work.

Enabling Objectives

1. Select the appropriate use-of-force continuum levels for given scenarios.
2. Identify aspects of arrest and detainment within the scope of private security.
3. Recognize the elements of commonly encountered Texas Penal Code violations.
4. Review the selected sections of Chapters 9 and 46 of the Texas Penal Code.

Outline

1. Use-of-Force Continuum

       a. Use-of-Force Continuum

       b. Flexibility

       c. Totality of Circumstances

       d. Level 0: Command Presence/Officer Presence

e. Level 1: Verbal Commands

f. Level 2: Weaponless Strategy, Empty Hand Control

g. Level 3: Intermediate Weapons

h. Level 4: Deadly Force

2. Arrest and Detainment

a. Definition of Arrest

b. Arrest

c. Lawful Control

d. Due Diligence

e. Making an Arrest

f. Types of Arrest

g. Detainment

h. Liability

i. What You Can and Cannot Say

j. Use of Force (Article 15.24 [TCCP])

k. Use of Force

l. Criminal Liabilities

m. Civil Liabilities

n. Rights of the Suspect after Arrest

3. Texas Penal Code Violations

a. Types of Offenses

b. Misdemeanors: Against the Public Peace

c. General Definitions of Misdemeanors

d. Disorderly Conduct

e. Misdemeanor Arrest

f. Misdemeanor Penalties

g. Felonies: Apprehensible Offenses

h. Felony Arrest or Detainment

i. Felony Penalties

4. Texas Penal Code Chapters 9 and 46

a. Chapter 9

b. Chapter 46

Module Terms

Notes/Important Facts

Module 3—Security Communications

Terminal Objective

At the conclusion of this module, you will be able to distinguish various forms of communication relevant to security work.

Enabling Objectives

1. Recognize the role of the Federal Communications Commission (FCC) in security communications.
2. Identify the proper procedures for operating a two-way radio.
3. Identify components of field notes and written reports.

Outline

1. Two-Way Radio Communication

        a. Two-Way Radio Communications

        b. FCC Regulations

        c. Operating a Two-Way Radio

d. Message Transmission

e. Radio Maintenance

2. Field Notes and Written Reports

a. Field Notes and Written Reports

b. Field Notes

c. Written Reports

d. Written Reports: Narrative Reports

e. Written Reports: Pre-Printed Reports

Module Terms

Notes/Important Facts

Module 4—Response to Emergencies and Safety Hazards

Terminal Objective

At the conclusion of this module, you will be able to select procedures for handling various types of emergencies.

Enabling Objectives

1. Recognize the three things that can help a security officer prevent accidents and injury.
2. Identify the procedures for recognizing and responding to fires.
3. Identify the procedures for responding to medical emergencies.
4. Identify the procedures for responding to hazardous materials/dangerous goods incidents.
5. Identify the procedures for responding to bombs and bomb threats.
6. Identify the procedures for responding to shots-fired incidents.

Outline

1. Preventing Accidents and Injury

      a. Preventing Accidents and Injury

2. Guidelines for Responding

      a. Company and Client Policies and Procedures

b. Emergency Notification

3. Responding to Fires

a. Indications of Fire

b. Response When a Fire Occurs

c. Fire Reporting Procedures

d. Types of Fires

e. Fire Extinguisher Ratings

f. Fire Extinguisher Operation

4. Responding to Medical Emergencies

      a. Accidents

      b. Accident Reporting Procedures

5. Responding to Hazardous Materials and Dangerous Goods

      a. Hazardous Materials/Dangerous Goods

      b. Classification

      c. HazMat/Dangerous Goods Identification

d. HazMat/Dangerous Goods Reporting Procedures

e. Personal Safety at a HazMat Incident

6. Responding to Bomb Threats and Bombs

a. Types of Bomb Threats

b. Bomb Threat Checklist

c. Bomb Threat Reporting Procedures

d. Building Evacuation

e. Bomb Search

f. Response to a Suspicious Device

6. Responding to Shots-Fired Incidents

a. Shots-Fired Incidents

Module Terms

Notes/Important Facts